

# Guide to Special Cash Payments

The benefit will be **100,000 yen per person.**

**The information required for the application is kept to a minimum.**

## Who ?

Those who are registered with Basic Resident Registration System as of **April 27, 2020**

## When ?

The **start date** for accepting applications will be **decided by each municipality**, and **the application forms will be sent as soon as possible.** Please apply within three months of the date of the start of applications.

## How can I apply?

The municipalities will send an application form by mail with your name and date of birth printed. **In order to prevent spread of COVID-19 infection, please apply by mail or online.**

## Postal applications

Fill in the form with relevant information such as the account number for the transfer, and send it along with necessary documents to your municipality.

## Online applications

If you have a **My Number Card**, you can **apply online** from the **MynaPortal website.**

- The payment will be transferred to the bank account for each household.
- If you do not have a bank account, please take the necessary documents to the counter at your municipal office. The benefit will be paid at the counter.

▶ For more details, see the URL below or scan the QR code  
<https://kyufukin.soumu.go.jp>



▶ **Enquiries** (Special Cash Payments Call Center)

**0120-260020** (Toll-free call, lines open on weekdays and weekends from May 2, 09:00 to 18:30)

**03-5638-5855** (lines open on weekdays until May 1, 09:00 to 18:30)

## Stop fraud!

There are people who will try to steal your precious assets by offering "to help."

The government and municipalities will

**NEVER do any of the below:**

- Ask you to use an ATM
- Request service charges related to the benefit payment

**Do not click on any URLs on suspicious e-mails, or open any attached files.**

**Please feel free to contact if you find anything suspicious.**

- ▶ The municipality you live in
- ▶ The nearest police station
- ▶ Consumer hotline on cash benefit programs for COVID-19 [0120-213-188] (From May 1)
- ▶ Consumer hotline: 188 (Three digits without the area code)
- ▶ Designated police consultation phone number: #9110